

CONTENTS (Raarangi Koorero)

Introduction	1
Hamilton City Map	2
Contents	3
Mayor and Chief Executive's Overview	4
Te Tuamuaki Me Te Rangatira Kaiwhakahaere Tirohanga Whaanui (Mayor and Chief Executive's Overview)	5
Hamilton: Key Facts	6
Hamilton's History	6
Hamilton Today	6
Hamilton's Economy	6
Hamilton City: A Profile	7
Key Council Projects and Programmes	8
Highlights of Projects and Programmes over the next Three Years	8
Outcomes from the Public Submission Process	21
Introduction to the Community Plan 2004–14	25
Hamilton's Community Outcomes	27
Identifying the Community Outcomes	27
Hamilton's Vision and Community Outcomes	29
Monitoring Progress towards Achieving the Community Outcomes	33
Hamilton's Sustainability Indicators	33
Council's Annual Residents Survey	35
Introduction to Council	40
Council's Governance Structure	40
Elected Members	41
Council's Vision, Goals and Purpose	42
Council Organisations	43
Council's Partnership with Maori	43
Management Structures and Relationships	45
Staff Policies	47
Key Council Documents	48
Recent Legislative Changes that Impact on Council's Operations	50
Council's Contribution to the Community Outcomes	51
Linking the Community Outcomes Process with Council's Planning Cycle	52
Council's Plan of Action	
Guide to Council's Plan of Action	56
Outcome Area A: Sustaining Hamilton's Environment	59
Wastewater Management	62
Stormwater Management	64
Recycling/Refuse Collection	66
Water Supply	68
Sustainable Environment	70
Environmental Health	72
Outcome Area B: Growing Hamilton	74
Road Network Management	78
Hamilton Transport Centre	80
Environmental Services (Parking Enforcement, Building Control, Planning Guidance, Animal Care and Control)	81
Endowment and Investment Property Portfolio Management	86
Outcome Area C: Promoting Hamilton	88
Economic Development	92
City Promotion	94
Outcome Area D: Experiencing Arts, Culture and Heritage in Hamilton	96
Hamilton Theatre Services	100
Hamilton City Libraries	102
Waikato Museum of Art and History	104
Outcome Area E: Living in Hamilton	106
Community Support	110
Community Facilities	112
Emergency Management	114
Partnership with Maori	116
Representation and Civic Affairs	118
Outcome Area F: Enjoying Hamilton	120
Sports Areas	124
Parks and Gardens	125
Event Facilities	127
Swimming Facilities	129
Hamilton Zoo	131
Financial Section	
Financial Overview	134
Council-Controlled Organisations	140
Council Organisations	141
Consolidated Statements	144
Statement of Accounting Policies	147
Capital Expenditure Statement	154
Notes to the Financial Statements	158
Fees and Charges	163
Projects Unfunded	164
Summary of Funding and Financial Policy (Volume II)	165
Sale of Municipal Endowment Investment Properties	166
Glossary	
Glossary of Terms	167

