



Objective 2.1: To enable the people of Hamilton to participate in the recreation and leisure planning process so they can achieve their recreation and leisure goals.

Outcome:	This Requires:	Outcome Delivered When:	Completion Year:
<p>Consultation 2.1(a) People in our community have participated in the development of Council recreation and leisure opportunities.</p>	<p>2.1.1 The community to be consulted during development of Council recreation and leisure opportunities.</p> <p>2.1.2 Maori interests to be consulted where development of recreation and leisure initiatives include the banks of the Waikato River.</p>	<p>2.1(a) Development of recreation and leisure opportunities is the result of consultation with our community.</p>	<p>2.1.1 Ongoing</p> <p>2.1.2 Ongoing</p>



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Objective 2.2: To minimise the financial barriers to participation in recreation and leisure opportunities.

<i>Outcome:</i>	<i>This Requires:</i>	<i>Outcome Delivered When:</i>	<i>Completion Year:</i>
<p>Fees and Charges 2.2(a) The admission and use fees for Council's recreation and leisure facilities have been set at a level that encourages the people of the region to participate in recreation and leisure.</p>	<p>2.2.1 The fees and charges for admission to and use of Council recreation and leisure facilities to be determined by the Financial Management Policy of Council's Annual Plan, but also be subject to reviews that will seek to minimise economic barriers to participation, particularly amongst the people on a low income or with special needs.</p> <p>Refer to Hamilton's Community Development Plan Strategy 2.7.3 for further support of this Objective.</p>	<p>2.2(a) Fees and charges are set at a level that is sustainable for both users and Council.</p>	<p>2.2.1 Year 1</p>
<p>Funding 2.2(b) Council has acted as the funding grants co-ordinator.</p>	<p>2.2.2 The Hamilton Community Arts Council to assist and co-ordinate funding and administration of the arts in Hamilton (CNZ 18).</p> <p>2.2.3 Recipients of arts funding assistance fulfill Hamilton Community Arts Council reporting requirements.</p>		<p>2.2.2 Ongoing</p> <p>2.2.3 Ongoing</p>

	<i>Outcome:</i>	<i>This Requires:</i>	<i>Outcome Delivered When:</i>	<i>Completion Year:</i>
		Refer to Council's Community Assistance Policies, Event Funding and Fees and Charges Policies for further guidance on this Objective.		

Measuring Success:

Objective 2.2: The annual number of people physically active.



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Objective 2.3: To work in partnership with other organisations to minimise the physical barriers to participation in recreation and leisure opportunities.

<i>Outcome:</i>	<i>This Requires:</i>	<i>Outcome Delivered When:</i>	<i>Completion Year:</i>
Partnerships in Minimising Physical Barriers 2.3(a) Council has demonstrated partnerships with other organisations.	2.3.1 Development of a register to record partnerships in the identification and removal of physical barriers.	2.3(a) The register is used to record pending, current and completed partnerships.	2.3.1 Year 1
Physical Barriers 2.3(b) The physical barriers to participation in recreation and leisure have been minimised.	2.3.2 Preparation of Structure Plans for undeveloped areas that take account of the need to reduce barriers to participation in recreation and leisure. 2.3.3 Location of sites for recreation and leisure activities within the catchments they serve and provision of easy access to that community. 2.3.4 Auditing of existing Council recreation and leisure facilities to identify physical barriers to participation. 2.3.5 Inclusion of identified physical barriers that can reasonably be removed in a remedial work programme.	2.3(b) Physical barriers are demonstrably minimised.	2.3.2 Ongoing 2.3.3 Ongoing 2.3.4 Year 4 2.3.5 Year 5

<i>Outcome:</i>	<i>This Requires:</i>	<i>Outcome Delivered When:</i>	<i>Completion Year:</i>
	<p>2.3.6 Development of a design policy for informational and directional signs.</p> <p>2.3.7 Erection of informational and directional signage to encourage the safe use of recreation and leisure facilities.</p> <p>2.3.8 Investigation into the need for after-hours access to Council recreation and leisure facilities and methods of providing it.</p> <p>2.3.9 Liaison with Sport Waikato to assist community and regional recreation and leisure organisations to reduce barriers to participation.</p> <p>2.3.10 An investigation and report on the viability of turning the southern end of Victoria Street into a temporary pedestrian mall on Friday, Saturday and public holiday evenings during the summer.</p>		<p>2.3.6 Year 6</p> <p>2.3.7 Year 7</p> <p>2.3.8 Year 9</p> <p>2.3.9 Ongoing</p> <p>2.3.10 Year 7</p>

Outcome:	This Requires:	Outcome Delivered When:	Completion Year:
	<p>Refer to Hamilton's Aquatic Facilities Strategic Plan, Strategy 2.3, for further support to improve physical access to aquatic facilities.</p> <p>Refer to Hamilton's Community Development Plan Strategy 2.7.2 for further support to improve physical access to recreation and leisure opportunities.</p>		

Measuring Success:

*Objective 2.3: The annual number of partnerships in minimising physical barriers.
The annual number of people physically active.*



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Objective 2.4: To work in partnership with other organisations to improve the safety of recreation and leisure areas and infrastructure.

	<i>Outcome:</i>	<i>This Requires:</i>	<i>Outcome Delivered When:</i>	<i>Completion Year:</i>
	<p>Partnerships in Safety 2.4(a) Council has demonstrated partnerships with other organisations.</p>	<p>2.4.1 Development of a register of partnerships involved in the improvement of safety of recreation and leisure areas and infrastructure.</p>	<p>2.4(a) The register is used to record pending, current and completed partnerships.</p>	<p>2.4.1 Year 1</p>
	<p>Personal Safety 2.4(b) Hamilton's recreation and leisure areas have been made safer.</p>	<p>2.4.2 Taking up opportunities to make recreation and leisure areas safer through developing and implementing a safety audit of Council facilities, and through encouraging and helping others to audit facilities they are responsible for.</p>	<p>2.4(b) Hamilton's recreation areas are safer.</p>	<p>2.4.2 Year 1</p>
	<p>Safe Infrastructure 2.4(c) Hamilton's recreation and leisure infrastructure has been made safer.</p>	<p>2.4.3 Methods for ensuring Council's recreation and leisure equipment is well maintained and safe are reviewed and improved as required and where practicable.</p> <p>2.4.4 Council to investigate improved pedestrian and motor vehicle access to Hamilton Gardens.</p>	<p>2.4(c) Hamilton's recreation and leisure infrastructure is safer.</p>	<p>2.4.3 Year 4</p> <p>2.4.4 Year 1</p>

Measuring Success:

*Objective 2.4: The annual number of partnerships in improving the safety of recreation and leisure areas and infrastructure.
The annual number of people physically active.*

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Objective 2.5: To work in partnership with other organisations to reduce transportation barriers to participation in recreation and leisure.

<i>Outcome:</i>	<i>This Requires:</i>	<i>Outcome Delivered When:</i>	<i>Completion Year:</i>
Partnerships in Transport 2.5(a) Council has demonstrated partnerships with other organisations.	2.5.1 Development of a register to record the partnerships in reducing transport barriers to participation in recreation and leisure.	2.5(a) The register is used to record pending, current and completed partnerships.	2.5.1 Year 1
Transport 2.5(b) A sustainable public transport service to Hamilton's recreation and leisure destinations, that meets the needs of the community and visitors, has been provided.	2.5.2 Development of a sustainable public transport service to the city's recreation and leisure facilities. 2.5.3 Provision of a free public transport service to special events held in the city. 2.5.4 Encouragement of the use of the public transport system by promotions. For further endorsement of improved transportation access to aquatic facilities refer to Hamilton's Aquatic Facilities Strategic Plan Strategy 2.2.	2.5(b) Provision of a sustainable public transport system to recreation and leisure destinations.	2.5.2 Year 2 2.5.3 Year 3 2.5.4 Year 3

Measuring Success:

Objective 2.5: The annual number of people physically active.

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Objective 2.6: To enhance the customer service focus of Council's recreation and leisure facility staff.

	<i>Outcome:</i>	<i>This Requires:</i>	<i>Outcome Delivered When:</i>	<i>Completion Year:</i>
	<p>Customer Service 2.6(a) Council's recreation and leisure facility staff are willing and able to assist all participants.</p>	<p>2.6.1 Council's recreation and leisure facility staff members to receive training that enables them to recognize and meet the needs of special groups.</p> <p>2.6.2 Council's recreation and leisure facility staff members to be empathetic and welcoming to all participants.</p> <p>2.6.3 Facility staff members to show they are competent and able to instruct participants on the correct method or style to safely accomplish a given activity.</p>	<p>2.6(a) Customers consistently feel welcome at the leisure facilities.</p>	<p>2.6.1 Year 2 then at induction</p> <p>2.6.2 Ongoing</p> <p>2.6.3 Ongoing</p>

Measuring Success:

Objective 2.6: The percentage of customer satisfaction with customer service at Council's recreation and leisure facilities.

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