

HAMILTON'S COMMUNITY OUTCOMES AND COMMUNITY OUTCOMES PROGRESS INDICATORS

Hamilton's Community Outcomes and the indicators that will be used to monitor these outcomes (known as Community Outcomes Progress Indicators) are outlined below. The indicators are grouped under the seven community outcome themes. To recognise the significant community involvement in the development of Hamilton's Sustainability Indicators (as shown in pages 51 to 53 of Council's 2006-16 Long-Term Plan) the majority have been retained and aligned to the relevant community outcome. Where appropriate, the Community Outcomes Progress Indicators shown utilise information from the monitoring programmes outlined in this section.

Note: The original Sustainability Indicators are shown in bold

<p>1. SUSTAINABLE AND WELL-PLANNED</p> <p>"An attractive city that is planned for the well-being of people and nature, now and in the future"</p>
<p>HAMILTON PEOPLE WANT A CITY THAT:</p> <ol style="list-style-type: none"> 1.1 Is easy to get around so everybody can access services and facilities. 1.2 Is safe and enjoyable for walking and cycling, encourages innovative transport options and has quality public transport. 1.3 Has integrated transport systems that connect it to New Zealand and the world. 1.4 Protects and enhances its green spaces and natural environment for everyone to value and enjoy. 1.5 Uses processes of sustainable urban design that enhance neighbourhood communities. 1.6 Sustainably manages resources such as water and energy. 1.7 Encourages and enables people to recycle and minimise waste.
<p>COMMUNITY OUTCOMES PROGRESS INDICATORS</p>
<ul style="list-style-type: none"> • Travel times on key routes • Road traffic volumes • Means of travel to work • Car ownership per household • Total passenger numbers using public transport • Residents' rating of public transport in their city • Residents' satisfaction with Council provided cycling facilities • Residents' satisfaction with Council provided walkways/footpaths • Road crashes and casualties involving pedestrians and cyclists • Number of schools and children using walking school buses • Air pollution (including particulate matter (PM₁₀) levels, benzene levels, residents' perception of air pollution) • Percent of confirmed contaminated sites remediated • Residents' perception of neighbourhood noise • Bird counts • Area of green space in the city per resident • Ratio of greenfield to infill development • Percentage of resource consent applications that received pre-application urban design comments and percentage of those comments actioned • Ecological health of the Waikato River • Ecological health of Lake Rotoroa • Average daily water usage per person • Hamilton's residential energy consumption • Waste per person from the household kerbside collection • Recyclables per person from the household kerbside collection • Materials collected for reuse/recycling at Hamilton's Refuse Transfer Station • Waste diverted from landfill via the Hamilton Organic Centre

2. VIBRANT AND CREATIVE
“ A city that encourages creativity for a vibrant lifestyle ”

HAMILTON PEOPLE WANT A CITY THAT:

- 2.1 Is recognised for its wide range of events, activities, attractions and entertainment for everyone, including iconic events.
- 2.2 Has a vibrant arts and music scene and supports and celebrates its artists, festivals and facilities.
- 2.3 Acknowledges and celebrates the creativity of Maori arts and culture.
- 2.4 Respects and celebrates its diverse communities.
- 2.5 Values and protects heritage sites, buildings and landmarks.
- 2.6 Has an attractive and lively city centre.
- 2.7 Celebrates and promotes its talent and creativity.

COMMUNITY OUTCOMES PROGRESS INDICATORS

- **Visitor guest nights and hotel/motel occupancy rates**
- Number of conferences held
- Number of events listed on the What's On Hamilton website
- **Residents' use of Council's arts and culture facilities**
- Residents' perception that their city is a place that has a culturally rich and diverse arts scene
- Cultural industries
- **Residents' perceptions of the effect of increased diversity in lifestyles and cultures on their city**
- **Number of built heritage and sites of archaeological, historic and cultural significance in the current District Plan**
- **Residents' rating of feeling safe in Hamilton's central city at night**
- Number of people living in the central city area
- Value of building consents issued for the CBD (new, alterations, additions)

3. UNIQUE IDENTITY

"A city with a strong identity that recognises the significance of its river and history"

HAMILTON PEOPLE WANT A CITY THAT:

- 3.1 Treasures and enjoys the Waikato River.
- 3.2 Acknowledges and celebrates the unique place of Waikato Maori.
- 3.3 Is not too big and not too small, providing everything that makes life convenient without the problems of other cities.
- 3.4 Fosters pride in its natural and built environments and encourages people to work together to keep these clean and tidy.
- 3.5 Is a great place to learn, work and play, where people are proud of the education sector and embrace student culture.
- 3.6 Supports research, education and innovation, and is recognised as a centre of excellence.
- 3.7 Supports its significant youth population by providing targeted activities and services.

COMMUNITY OUTCOMES PROGRESS INDICATORS

- **Recreational health of the Waikato River**
- Maori involvement in public decision-making
- Percentage of Maori speakers in Hamilton's total population
- Proportion of Maori speakers in Hamilton's Maori population
- **Number of street trees planted and number of trees protected**
- **Participation in native tree restoration projects**
- Participation in the Enviro-schools programme
- Residents' rating of sense of pride in the way their city looks and feels
- **Enrolments with Hamilton tertiary education organisations**
- **Participation in school-based community education courses**
- **School leaver qualifications**
- Participation in early childhood education
- Number of modern apprenticeships currently in progress
- Percentage of pupils stood down, suspended, expelled and excluded
- Truancy rates
- Research funding received by tertiary education organisations
- Youth unemployment
- Teenage pregnancies
- Number of students enrolled in alternative education programmes
- Number of youth enrolled with Hamilton's Youth Transition Service

4. SAFETY AND COMMUNITY SPIRIT
"A safe, friendly city where all people feel connected and valued"

HAMILTON PEOPLE WANT A CITY THAT:

- 4.1 Has safe roads and low crime rates, where people can feel secure at all times.
- 4.2 Promotes awareness and involvement in community activities and events.
- 4.3 Enables ethnic communities to feel connected and valued.
- 4.4 Addresses social issues and values volunteers.
- 4.5 Builds socially engaged, responsive communities.

COMMUNITY OUTCOMES PROGRESS INDICATORS

- **Crime (including dwelling burglaries, theft from motor vehicles, unlawful theft and taking of motor vehicles, violent offences, family violence, sexual offences, dishonesty offences)**
- **Road crashes and casualties**
- Residents' perception of dangerous driving as a problem
- **Residents' perceptions of safety in the CBD and in neighbourhoods**
- **Number of discrimination complaints to the Human Rights Commission**
- **Residents' perception of the effect of increased diversity of lifestyles and cultures upon the community**
- **Number of food parcels supplied to residents**
- Unpaid work
- Residents' rating of graffiti as a problem
- Number of care and protection notifications to Child Youth and Family Services
- **Residents' sense of community within their local neighbourhood**
- Residents' agreeing that it is important to feel a sense of community with others in their local neighbourhood
- Residents' frequency of feeling isolated in the past 12 months
- Residents' involvement in social networks and groups

5. HEALTHY AND HAPPY

“Active and healthy people with access to affordable facilities and services”

HAMILTON PEOPLE WANT A CITY THAT:

- 5.1 Provides opportunities for people of all ages and abilities to access and participate in sport and leisure activities that meet their diverse needs.
- 5.2 Provides affordable, responsive and accessible activities and health care for people of all ages and abilities.
- 5.3 Is an ideal place for family and whanau, with lots of activities and places for tamariki and rangatahi to enjoy.
- 5.4 Provides access for all people to a range of healthy, affordable, quality housing.

COMMUNITY OUTCOMES PROGRESS INDICATORS

- **Drinking water standard**
- **Life expectancy**
- Health expectancy
- Prevalence of cigarette smoking
- Low birth weight babies
- Hospitalisations for attempted suicide/death by suicide
- Residents' rating of how happy they are
- **Residents' rating of their own health**
- **Residents' frequency of physical activity**
- **Residents' use of Council's sports and recreational facilities**
- Residents' satisfaction with quality and quantity of leisure time
- Number of doctors (GP's) per head of the population
- Residents' rating of access to medical services
- **Number of new residential dwellings consented**
- **Proportion of dwellings owned or rented by the occupants**
- **House sale price index**
- **Home mortgage affordability (Waikato Region)**
- **Median rent**
- Percentage of weekly household expenditure spent on housing costs
- Number and priority status of applicants on the waiting list of Housing New Zealand housing
- Percentage of people in private dwellings living in crowded households
- Residents' perception that their income meets everyday needs

6. INTELLIGENT AND PROGRESSIVE CITY
“ Business growth that is in harmony with the city’s identity and community spirit”

HAMILTON PEOPLE WANT A CITY THAT:

- 6.1 Is recognised as the thriving economic hub for the Waikato region and provider of regional services.
- 6.2 Attracts and retains sustainable, innovative businesses.
- 6.3 Offers a range of job opportunities throughout the city to suit all skill levels.
- 6.4 Is progressive and cosmopolitan, creating an environment for business success.
- 6.5 Attracts and retains people and investment and grows great ideas.

COMMUNITY OUTCOMES PROGRESS INDICATORS

- **Number of businesses and total employment**
- **Number of businesses of different sizes**
- Retail sales in Hamilton as a percentage of retail sales in the Waikato Region
- Proportion of employees in Hamilton to that of the Waikato Region
- **Business gains, losses and survival rates**
- Research and development undertaken by businesses (*awaiting the availability of data for this indicator*)
- **Employment / unemployment rate**
- Labour force participation rate
- Number of filled jobs
- **Average hourly earnings**
- Distribution of income
- Residents’ rating of how well their skills are utilised in their current job
- Value of consents for new non-residential buildings
- Telecommunications infrastructure (*awaiting the availability of data for this indicator*)
- Number of employees by key Economic Development Strategy clusters
- Personal bankruptcies and involuntary company liquidations and receiverships

7. WORKING TOGETHER

"Collaborative decision-making and planning are common practice"

HAMILTON PEOPLE WANT A CITY THAT:

- 7.1 Engages all local communities in planning and developing the city's future.
- 7.2 Ensures Maori are respected as a partner in decision-making and have a voice on issues that affect the city.
- 7.3 Has organisations that work together to achieve all community outcomes.

COMMUNITY OUTCOMES PROGRESS INDICATORS

- **Community satisfaction with Council's provision of opportunities for community involvement in decision-making**
- Residents' rating of agreement that decisions made by their council are in the best interests of the city
- **Percentage of voter turnout at general/local authority elections**
- Maori residents' satisfaction with Council's provision of opportunities for community involvement in decision-making
- Maori residents' rating of the extent of public influence on Council decision-making
- Maori residents' rating of agreement that decisions made by Council are in the best interests of the city
- **Written description of formal relationships between Maori organisations and local/central government in the city**
- Number of organisations working collaboratively on Council-led citywide strategies