

## Interim Disability Strategy Action Plan

| <i>Objective 1.1 - Act with integrity to maintain an ongoing partnership with people with disabilities built on mutual trust and respect</i>                             |                                     |                               |                                |
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| <b>Proposed Action / Initiative</b>  | <b>Timeframe</b>                    | <b>Unit Responsible</b>       | <b>Notes on funding</b>        |
| Establish a Disability Strategy Reference group to assist in maintaining a partnership between Council and key stakeholders from the disability community                | February 2006                       | Strategic / Community Support | No additional funding required |
| Develop a formal relationship between Building Control Unit staff and CCS Waikato Access Co-ordinator to review commercial / community building plans with Access issues | Formalise relationship by July 2006 | Building Control              | No additional funding required |

| <i>Objective 1.2 - Actively involve people with disabilities in decisions that directly impact their living in the city</i>   |   |                                   |                                |
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| <b>Proposed Action / Initiative</b>   | <b>Timeframe</b>  | <b>Unit Responsible</b>           | <b>Notes on funding</b>        |
| Feedback on significant new capital works is gained from a working group comprising members from the disability community   | Ongoing   | Property and Risk Management Unit | No additional funding required |
| Consider the needs of the disabled community will be considered as part of the Waikato Event Centre 'feasibility study'   | Feasibility study phase to be completed by June 2006.<br>Disability Community involvement from Feb 2006 | Event Facilities                  | No additional funding required |
| Ensure that disabled representatives are included in various Customer User Groups for Swimming Facilities   | January 2006  | Leisure Facilities                | No additional funding required |
| Establish a Disability Strategy Reference group to assist in maintaining a partnership between Council and key stakeholders from the disability community to: <ul style="list-style-type: none"> <li>Assist in undertaking consultation with the disability community</li> <li>Identify projects which may be of interest to the disabled community</li> <li>Monitor the Disability Strategy Action Plan</li> </ul> | February 2006   | Strategic / Community Support     | No additional funding required |
| Hamilton's disability community will be consulted on all capital projects for Arts and Culture venue alterations  | Ongoing   | Arts and Culture                  | Additional Funding Required    |
| Ensure that the redevelopment of Council's website complies with E-Govt accessibility criteria  | December 2005   | Communications and Marketing      | Additional Funding Required    |
| Commission a comprehensive audit of street facilities by an independent disability audit consultant from the disability sector  | To be determined by LTCCP 2006-16   | Roads and Traffic                 | Additional Funding Required    |

| <i>Objective 2.1 Consider appropriate amendments to policy to provide for people with disabilities and to raise awareness of disability issues</i> |                                  |                               |                                |
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| <b>Proposed Action / Initiative</b>  | <b>Timeframe</b>                 | <b>Unit Responsible</b>       | <b>Notes on funding</b>        |
| Review specific provisions made for people with disabilities in Arts and Culture Unit facilities as each facility's strategy is reviewed           | Ongoing                          | Arts and Culture              | No additional funding required |
| Review of Council's Aquatic Strategy Capital Lists to determine relative priority of a community hydrotherapy pool                                 | For inclusion in 2006-16 LTCCP   | Leisure Facilities            | No additional funding required |
| Include specific provisions for people with disabilities in any review of Council's 'People and Well-being' Strategy                               | By December 2006                 | Community Support / Strategic | No additional funding required |
| Development of a facility specific policy for disability access at the zoo   | Begin policy development in 2005 | Leisure Facilities            | No additional funding required |

| <i>Objective 2.2 Model services, facilities and experiences for people with disabilities that are considered best practise examples</i>  |   |                              |   |
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| <b>Proposed Action / Initiative</b>  | <b>Timeframe</b>                          | <b>Unit Responsible</b>      | <b>Notes on funding</b>                               |
| Arts and Culture services will be evaluated against other generally considered best practice facilities and experiences. Areas for improvement will be identified and agreed changes implemented | Initial evaluation completed by July 2006 | Arts and Culture             | No additional funding required for initial evaluation |
| Consider options and implement plans to assist participation of children in wheelchairs in zoo holiday programmes  | By December 2005                          | Leisure Facilities           | No additional funding required for initial evaluation |
| Ensure that the needs of the disabled community are considered in event plans for events sponsored by Council  | Ongoing                                   | Communications and Marketing | No additional funding required                        |
| Use of dimensions specified in NZS 4121 for any Resource Consents that include accessible car parks  | Ongoing                                   | Planning Guidance            | No additional funding required                        |
| Circulate any disability employment literature to managers through Council's Research and Information group and Council's Intranet   | Ongoing from 2006                         | Human Resources              | No additional funding required                        |
| Provide ongoing education of walkway and cycleway users regarding the 'care and share' message   | Ongoing                                   | Parks and Gardens            | No additional funding required                        |

| <i>Objective 2.3 Advocate to other government agencies with and on behalf of people with disabilities in Hamilton where appropriate</i>                                  |                    |                              |                                |
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| <b>Proposed Action / Initiative</b>  | <b>Timeframe</b>   | <b>Unit Responsible</b>      | <b>Notes on funding</b>        |
| Use the Hamilton website portal as appropriate to highlight the needs and issues of the disabled community   | From December 2005 | Communications and Marketing | Additional Funding Required    |
| Continue to make submissions, as considered appropriate, to Central Government agencies to simplify the structure of building codes and standards relating to disability | Ongoing            | Building Control             | No additional funding required |

| <i>Objective 3.1 Provide Council facilities that are accessible and meet best practice standards</i>   |                  |                                   |   |
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| <b>Proposed Action / Initiative</b>  | <b>Timeframe</b> | <b>Unit Responsible</b>           | <b>Notes on funding</b>   |
| All Council's buildings meet relevant legislation codes and practice   | Ongoing          | Property and Risk Management Unit | No additional funding required                                  |
| Feedback on significant new capital works is gained from a working group comprising members from the disability community  | Ongoing          | Property and Risk Management Unit | No additional funding required                                  |
| Requests for changes to existing buildings are investigated and programmed for improvement if considered appropriate   | Ongoing          | Property and Risk Management Unit | No additional funding required                                  |
| Work in conjunction with the Disability Resource Centre and Council staff / successful job applicants who have a disability to provide individual workplace solutions    | Ongoing          | Human Resources                   | No additional funding required                                  |
| Consider the needs of the disabled community as part of the Waikato Event Centre 'feasibility study'   | From Feb 2006    | Event Facilities                  | No additional funding required                                  |
| Provide a dedicated accessible area for disabled patrons to use during events at Westpac Park  | Ongoing          | Event Facilities                  | No additional funding required                                  |
| Maintain the recently installed UV treatment system in the 25m pool at Waterworld to minimize the chloramines that affect patrons with sensitive eyes and sense of smell | Ongoing          | Leisure Facilities                | No additional funding required                                  |
| Maintain existing Waterworld facilities for people with disabilities including the change table and pool entry /exit hoist   | Ongoing          | Leisure Facilities                | No additional funding required                                  |
| Maintain at least two new mobility scooters for hire at the Information Centre at Hamilton Gardens   | Ongoing          | Parks and Gardens                 | No additional funding required                                  |
| Construct all new playgrounds to NZS 5828: 2004 Playground Equipment and Surfacing which includes provisions for children with a disability                              | Ongoing          | Parks and Gardens                 | No additional funding required                                  |
| Maintain the Liberty Swing at Hamilton Lake Domain   | Ongoing          | Parks and Gardens                 | No additional funding required                                  |
| Maintain the purpose made playground for children with a disability in Parana Park   | Ongoing          | Parks and Gardens                 | No additional funding required                                  |
| Ensure Hamilton Gardens restaurant management keep the portico area free for disabled patrons to be driven to the front door   | Ongoing          | Parks and Gardens                 | No additional funding required                                  |
| Continue to work with EW to upgrade seats at bus stops that meet criteria for upgrades and maintain seating at existing bus stops  | Ongoing          | Roads and Traffic                 | Additional funding required if current programme is accelerated |
| Have an accessibility audit report prepared by an accredited Barrier Free  | To be determined | Arts and Culture                  | Additional Funding  |

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| <p>Advisor, have the recommendations costed and implement approved recommendations</p> <p>Specific actions for consideration:</p> <ul style="list-style-type: none"> <li>• Founders - Increase number of carpark spaces for disabled including negotiating for spaces within neighbouring carparks</li> <li>• Founders - increase seating space for wheelchair patrons</li> <li>• Founders - incorporate access and entry in capital projects for venues</li> <li>• Founders and Community Theatres - provide a wheelchair</li> <li>• Community Theatre - install hearing aid loop system</li> <li>• Improve signage around venues to indicate access routes</li> <li>• Central Library - improve signage for lifts</li> <li>• Central library - review electronic barriers</li> <li>• Museum and Artspost -investigate disability car parking</li> </ul> <p>Museum and Artspost – evaluate access routes and options for improvement</p> |                                   |                                   | Required                       |
| Investigation of the provision of a barrier behind the existing mobility seating to discourage other patrons standing too close and to allow unrestricted access/egress to and from the seating areas   | To be determined by LTCCP 2006-16 | Event Facilities                  | Additional Funding Required    |
| Investigation of weather protection along the North/Western aspects of the Brian Perry Stand at the Waikato Stadium   | To be determined by LTCCP 2006-16 | Event Facilities                  | Additional Funding Required    |
| Construct a new toilet to NZS 4241: 2001 Design for Access and Mobility - buildings and associated facilities beside the Turtle Lake Carpark at Hamilton Gardens  | To be determined by LTCCP 2006-16 | Parks and Gardens                 | Additional Funding Required    |
| Develop a facility audit tool for use in evaluating the accessibility of Council facilities   | March 2006                        | Property and Risk Management Unit | No additional funding required |
| Use the developed audit tool to evaluate at least one Council facility per year and plan necessary improvements   | To be determined by LTCCP 2006-16 | Property and Risk Management Unit | Additional funding required    |
| All new walkways and cycleways are designed and constructed to Austroads Guide to Traffic Engineering Standards, Part 13: Pedestrian, and Part 14: Bicycling standard, and take into account of CPTED Principles  | Ongoing                           | Parks and Gardens                 | No additional funding required |

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| Increased installation of 'share with care' signage in areas when cyclists and pedestrians share facilities | Ongoing                           | Roads and Traffic | No additional funding required |
| Construction of new shared use of road paths  | To be determined by LTCCP 2006-16 | Roads and Traffic | Additional Funding Required    |

| <i>Objective 3.2 Advocate for and model best practice standards towards achieving an accessible built environment</i>  |                                     |                         |  |
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| <b>Proposed Action / Initiative</b>  | <b>Timeframe</b>                    | <b>Unit Responsible</b> | <b>Notes on funding</b>  |
| Ensure that all new and existing Building Control Unit staff that assess plans and inspect construction attend the Barrier Free Auditor training conducted by the Barrier Free Trust | Ongoing                             | Building Control        | No additional funding required   |
| Ensure that all new buildings are built to relevant building codes and standards   | Ongoing                             | Building Control        | No additional funding required   |
| Develop a formal relationship between Building Control Unit staff and CCS Waikato Access Co-ordinator to review commercial / community building plans with Access issues             | Formalise relationship by July 2006 | Building Control        | No additional funding required   |
| Investigate the safety and appropriateness of the crossing at Lynden Court, Chartwell  | Completed by July 2006              | Roads and Traffic       | No additional funding required unless project is to be completed immediately   |
| Monitor and ensure that plants overhanging footpaths are trimmed   | Ongoing                             | Roads and Traffic       | No additional funding required to complete existing annual programme   |
| Install all new pedestrian traffic signals to ensure consistency of alarms / audio prompts and to comply with RTS14  | Ongoing                             | Roads and Traffic       | No additional funding required if work is to be carried out in association with renewals work. Considerable funding needed if project is to be accelerated |
| Install designated disabled parking spaces at the Gallagher Aquatic Centre   | March 2006                          | Leisure Facilities      | No additional funding required   |
| Council maintenance programmes ensure walkways and cycleways provide clear visibility for walking and cycling route users  | Ongoing                             | Parks and Gardens       | No additional funding required   |
| Provide furniture in parks according to current programme  | Ongoing                             | Parks and Gardens       | No additional funding required   |
| Ensure that any Land Use or Building Consent application complies with Rule 5.2.1(a)(iii) of the District Plan in regards to providing accessible                                    | Ongoing                             | Planning Guidance Unit  | No additional funding required   |

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| parking spaces for persons with disabilities  |  |                     |   |
| Review disability carparking facilities in Worley Place   | November 2005                                | Roads and Traffic   | No additional funding required                                  |
| Consider the needs of wheelchair users when installing cycle barriers and other street furniture  | Ongoing                                      | Roads and Traffic   | No additional funding required                                  |
| Investigate the number and placement of disability parking facilities as part of the CBD redevelopment project  | To be aligned with CBD redevelopment project | Roads and Traffic   | No additional funding required                                  |
| Review clearance times at controlled pedestrian crossings and evaluate driver behaviour to determine if a driver education programme is required  | Ongoing                                      | Roads and Traffic   | No additional funding required                                  |
| Investigate alternative non-slip paints for use on pedestrian crossings   | Upgraded as new products are available       | Roads and Traffic   | No additional funding required                                  |
| Use concrete to construct all new footpaths to comply with the Hamilton City Development Manual   | Ongoing                                      | Roads and Traffic   | No additional funding required                                  |
| Consider the use of cobblestones as an appropriate pavement material in the central city as part of the CBD redevelopment project   | To be aligned with CBD redevelopment project | Roads and Traffic   | No additional funding required                                  |
| Undertake a review of the standards in Council's Development Manual that relate to cross-fall and pedestrian cut-downs to ensure appropriateness for the disabled community   | July 2006                                    | Roads and Traffic   | Additional funding required to complete audit                   |
| Upgrade identified existing pedestrian traffic signals to ensure consistency of alarms / audio prompts and to comply with RTS14   | To be determined by LTCCP 2006-16            | Roads and Traffic   | Additional funding required if upgrade programme is accelerated |
| Non-slip surfacing, handrail and kick-rails are routinely fitted where required on walking and cycling routes   | To be determined by LTCCP 2006-16            | Parks and Gardens   | Additional funding required for upgrades                        |
| <p>Arts and Culture Facility compliance with NZS 4121</p> <ul style="list-style-type: none"> <li>• Have an accessibility audit report prepared by an accredited Barrier Free Advisor</li> <li>• Have the recommendations costed</li> <li>• Implement approved recommendations –</li> </ul> <p>Specifically:</p> <ul style="list-style-type: none"> <li>• Investigate options for a disability car park adjacent to Central Library</li> </ul> | To be determined by LTP 2006-16              | Arts and Culture    | Additional funding required                                     |
| Investigate the establishment of an 0800 number or publicising a contact phone number for public to report offending vehicles parked in mobility carparks without permits   | To be determined by LTCCP 2006-16            | Parking Enforcement | Additional funding required                                     |

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| Upgrade the St Andrews section of the riverside walking and cycling route  | To be determined by LTCCP 2006-16 | Parks and Gardens | Additional funding required    |
| Install a '1 in 12 ramp' between the Rhododendron Lawn and the Camellia Carpark.   | To be determined by LTCCP 2006-16 | Parks and Gardens | Additional funding required    |
| Work with CCS to re-evaluate the mobility parking scheme and give regard to the number of valid cards and number of parks  | To be determined by LTCCP 2006-16 | Roads and Traffic | Additional funding required    |
| Implement a driver education programme for pedestrian crossings  | To be determined by LTCCP 2006-16 | Roads and Traffic | Additional funding required    |
| Investigate requests for service and where appropriate undertake repairs to uneven footpaths damaged by tree roots   | Ongoing                           | Roads and Traffic | Additional funding required    |
| Maintain at least one wheelchair access point within all gardens at Hamilton Gardens   | Ongoing                           | Parks and Gardens | No additional funding required |
| Maintenance of all riverside walking and cycling routes and upgrade existing gravel paths  | Ongoing                           | Parks and Gardens |                                |
| Design and construct any new walkways and cycleways to Austroads Guide to Traffic Engineering Standards, Part 13: Pedestrian, and Part 14: Bicycling standard, and take into account NZS 4241: 2001 Design for Access and Mobility - buildings and associated facilities | Ongoing                           | Parks and Gardens | No additional funding required |
| Upgrade of Dillicar Park walking and cycling route   | To be determined by LTCCP 2006-16 | Parks and Gardens | Additional funding required    |
| Install a ramp at Memorial Park to assist access to the Cenotaph   | To be determined by LTCCP 2006-16 | Parks and Gardens | Additional funding required    |

| <i>Objective 3.3 Evaluate, design and deliver Council services to meet the diverse needs of people with disabilities</i>                 |                                   |                         |   |
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| <b>Proposed Action / Initiative</b>  | <b>Timeframe</b>                  | <b>Unit Responsible</b> | <b>Notes on funding</b>                               |
| Include disability awareness training in Council's Customer Service learning and development programme                                   | Ongoing from 2006                 | Human Resources         | No additional funding required                        |
| Specific staff training and awareness for Arts and Culture Unit Staff  | To be determined by LTCCP 2006-16 | Arts and Culture        | Additional Funding Required                           |
| All staff employed at leisure facilities to receive disability awareness training  | Initial training before Jan 2006  | Leisure Facilities      | No additional funding required                        |
| Consider options and implement plans to assist participation of children in wheelchairs in zoo holiday programmes                        | By December 2005                  | Leisure Facilities      | No additional funding required for initial evaluation |
| Undertake an Audit of Arts and Culture services and consult further with the disability community and implement approved recommendations | To be determined by LTP 2006-16   | Arts and Culture        | Additional funding required                           |

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| Maintain variable /discounted rates for patrons with a disability and caregivers attending pools                                      | Ongoing                         | Leisure Facilities | No additional funding required |
| Undertake an Audit of Arts and Culture services and consult further with the disability community. Implement approved recommendations | To be determined by LTP 2006-16 | Arts and Culture   | Additional funding required    |

| <i>Objective 3.4 Provide Council information to people with disabilities in appropriate and accessible formats</i>  |   |                              |                                |
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| <b>Proposed Action / Initiative</b>   | <b>Timeframe</b>                            | <b>Unit Responsible</b>      | <b>Notes on funding</b>        |
| Use City News to highlight disability issues as appropriate   | Ongoing                                     | Communications and Marketing | No additional funding required |
| Maintain a web page on the Waikato Stadium website that provides current information to disabled patrons on accessing facilities at the Stadium   | Ongoing                                     | Event facilities             | No additional funding required |
| Analyse Arts and Culture Unit information delivery and communication channels. A detailed analysis will include: <ul style="list-style-type: none"> <li>options for accessible delivery</li> <li>options for storing customer's preferred communications channel in library membership system</li> </ul> Implement delivery of relevant Arts and Culture information in approved accessible formats. –(Electronic files, Audio, Fax, E-mail, Large Print, TTY)<br>Specifically: <ul style="list-style-type: none"> <li>Libraries - investigate delivering fax, mail or e-mail for overdue books and reserves</li> </ul> | To be determined by LTP 2006-16             | Arts and Culture             | Additional funding required    |
| Ensure that council's redeveloped website complies with E-Govt Accessibility criteria   | November 2005                               | Communications and Marketing | No additional funding required |
| Consider the needs of the disability community in the establishment of information kiosks for Council   | March 2006                                  | Communications and Marketing | No additional funding required |
| Develop a project plan including timeline to develop council websites into use of standard navigation   | Included in Web Strategy review during 2005 | Communications and Marketing | No additional funding required |

| <i>Objective 4.1 Maintain a current Action Plan for the Strategy with relevant, measurable and time-bound outcomes</i>   |                  |                               |                                |
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| <b>Proposed Action / Initiative</b>  | <b>Timeframe</b> | <b>Unit Responsible</b>       | <b>Notes on funding</b>        |
| Develop systems to maintain a partnership between Council and key stakeholders from the disability community to: <ul style="list-style-type: none"> <li>Assist in undertaking consultation with the disability community;</li> <li>Identify projects which may be of interest to the disabled community</li> </ul> | February 2006    | Strategic / Community Support | No additional funding required |
| Review the Disability Strategy and Action Plan in line with Councils policy on review of strategies  |                  | Strategic / Community Support |                                |

| <i>Objective 4.2 Monitor and report progress towards achieving Strategy objectives to people with disabilities</i> |                  |                               |                         |
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| <b>Proposed Action / Initiative</b>  | <b>Timeframe</b> | <b>Unit Responsible</b>       | <b>Notes on funding</b> |
| Monitor the Disability Strategy Action Plan in conjunction with representatives from the disability community      | Ongoing          | Strategic / Community Support |                         |

| <i>Objective 4.3 Ensure that any review of the Strategy is undertaken in partnership with people with disabilities</i>  |                  |                               |                                |
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| <b>Proposed Action / Initiative</b>   | <b>Timeframe</b> | <b>Unit Responsible</b>       | <b>Notes on funding</b>        |
| Develop systems to maintain a partnership between Council and key stakeholders from the disability community to: <ul style="list-style-type: none"> <li>Monitor the Disability Strategy Action Plan.</li> </ul> | February 2006    | Strategic / Community Support | No additional funding required |